

Training Program Services

SolutionsServices

SOS Training Program Services are designed to help you build a Best in Class training program. Our range of services not only ensures you meet your program and business goals, but demonstrates your program's value to your management.

SOLUTION

Training Program Development – base services

SOS experienced advisors help you develop and enhance your training program following three basic steps:

1. Define goals and create work plans
2. Bridge gaps
3. Implement support

If you are required to meet PER-005, our advisors will work with you to make sure all requirements are addressed and you are compliant. Whether you're building a training program or focusing on compliance as a key issue, SOS helps you build a strong effective training program, including job task analysis, capability assessment, training content development, program documentation, and more.

SOLUTION

Program Maturity

What's next beyond compliance? Moving your training program up the maturity scale toward becoming an integral part of your corporate business goals. Focusing on training program maturity helps you develop priorities for next steps and initiatives that, completed together, provide sustainability at higher levels. You move your training program away from "did the training stick" to measuring job performance gains and ROI.

SOLUTION

Human Performance

Human performance is how work design and work practices are impacted by the interaction between humans and technology. This mixture of people and technology includes hardware and software, physical surroundings, procedures and work instructions, and – of course – people. Human performance can be integrated into safety programs, training programs, or stand-alone processes. We use human factors principles to help clients understand and solve work performance challenges for situations where accidents and incidents must be controlled or eliminated.

SOLUTION

Situational Awareness

Situational awareness is knowing what's going on around you and what to do about it. It involves identifying, processing, and comprehending a situation, then projecting what will happen next – quickly and effectively. Situational awareness is especially important in the complex systems and real time situations found in the electric utility industry. It's not just about connecting the dots, but about determining what counts as a dot in the first place. Our advisors help you manage the human perception aspects as well as the work environment pieces like displays and alarms.

SOLUTION

Organization Development

Integrate your training program standards with your business objectives to create a seamless approach to your organization's development. From an in depth assessment of management capabilities to aligning internal teams to better meet organization goals, you ensure your training program's success supports every area of the organization.

SOLUTION

Resilience Engineering

Resilience engineering is a set of risk management and safety practices designed to create flexible and robust processes. In complex systems, individuals must always adjust performance to current emerging conditions. We help individuals, teams, and organizations anticipate the changing shape of risk using evidence-based methods which have proven superior to traditional hindsight and failure probability calculations.



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