

# Managed Training Services

SolutionServices

SOS Managed Training Services is designed to help you maintain your training program while ensuring compliance with applicable standards. By basing this service on your current Job Task Analysis and Training Program and using your current training program management tools, SOS provides an affordable, effective solution for small utilities including BA, TOP, TO, GOP, GO, and DP registrations. Using this program, your organization can effectively and efficiently manage your program and ensure compliance.

## Who should consider this service?

Any entity that finds the burden of maintaining an SAT-based training program aligned to the PER standards requires more time and effort than you can easily support.

## How will it help you?

- **Reduced burden on your training department:**  
This program uses SOS expertise to help manage your training program, ensure compliance with PER-005 requirements, and provide unsurpassed advisory services to assist you with your training program now and as you move your training program beyond compliance
- **Cost-effective solution to your training program challenges:**  
Our innovative approach to support your training and compliance needs lets you utilize SOS industry-leading advisors as you need them, reducing the need to augment your staff when all you need is occasional support throughout the year
- **Relieve limited time and resources to complete SAT tasks:**  
Managed Training Services helps keep your program up to date with your activities and in compliance with the PER-005 requirements – freeing your team to focus on other priorities
- **Streamlined training program processes:**  
Managed Training Services provides advisory services from the entire SOS team. Our expert SAT team brings years of knowledge to help streamline your program and apply the efficiencies to your existing training application



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**NERC**  
NORTH AMERICAN ELECTRIC  
RELIABILITY CORPORATION

SOS Intl. and NERC ID SOS\_INTL\_001 is recognized by the North American Electric Reliability Corporation as a continuing education provider who adheres to NERC Continuing Education Program Criteria.

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## What do you get?

- Assist with SAT and compliance administration for your current training program
  - Provide timely notifications of actions
  - Provide reports as needed to meet compliance requirements
  - Provide support in the annual evaluation of your training program and those important pieces needed for compliance
- Manage ILAs and CEHs
  - Facilitate individual ILAs for submission to NERC
- Facilitate and recommend training that best fits your needs for CEH maintenance
- Support for your annual RTRRT review, training on new or revised tasks, and development of capability to perform evaluations for tasks that have been changed or added
- Assist in identifying changes to Operations Support Personnel training from changes to RTRRTs, if applicable
- Evaluate, analyze, and discuss changes to NERC Reliability Standards and their impact on your training program
- Coordinate regular discussions on potential improvements to your training program
- Review NERC and Regional Entity updates
  - Upcoming events
  - Lessons learned
  - NERC alerts
  - Situational awareness
- Provide monthly reports, conference calls and/or webinars on the status of your training program

